

## INFORMATION SHEET FOR GUESTS “What happens if ..... Contact tracing”

Dear guest,

**If you develop symptoms** (flu-like symptoms with fever; dry cough with fever and shortness of breath; sore throat; difficulty breathing; possibly vomiting, nausea, dizziness), **we would be grateful if you would immediately go to your room, inform Reception, and in this way make an important contribution to controlling the spread of the COVID-19 virus.** Your host will immediately contact the responsible doctor, who will give you further instructions personally by phone.

For persons displaying symptoms of COVID-19 the prescribed test will be undertaken by the Red Cross, and in this case will be free of charge. The health authority will decide on tests for people around you. You are obliged to remain in quarantine in your room until the test result is available (this is expected to be a maximum of 48 hours) and you receive further instructions from the health authority. If the result is positive, in other words a confirmed COVID-19 infection, the health authority will have to make an individual decision in every individual case, and this might be:

- Guest immediately goes into home quarantine
- Guest moves to the substitute accommodation organised by the Province of Carinthia
- Guest remains in their room in the establishment concerned
- Guest with severe symptoms must go to hospital

One important measure against COVID-19 is contact tracing, in order to rapidly isolate persons that might be infected and thus break the infection chains. You can assist in speeding up the collection of details by the health authority/doctor by thinking about which people you have been in contact with in the last 48 hours. The individual situation in terms of events or contacts will be assessed by the responsible health authority/doctor on the spot, on the basis of the contact tracing procedure officially specified by the Austrian Federal Ministry for Social Affairs, Health, Care and Consumer Protection.

Many thanks!

### Who are contacts:

Contacts (people at risk of having been infected) are persons that have been in contact as defined below with a case of COVID-19 during the period in which this person was infectious (contagious contact): the infectious/contagious period is from 48 hours before the start of the disease (occurrence of symptoms) to 14 days after the start of the disease.

### Contacts are for example:

- Persons who have arrived in a family group with a person who is now a case of COVID-19 (joint household)
- Persons with whom you share a room
- Persons who have had direct physical contact with a case of COVID-19 (e.g. shaking hands)
- Persons who have had unprotected, direct contact with infectious secretions from a case of COVID-19 (e.g. being coughed or spat on, being shouted at in close proximity, touching used tissues with their bare hands)
- Persons who have cumulatively had contact with a case of COVID-19 for 15 minutes or longer at a distance of 2 metres or less from face to face, e.g. sitting at a shared table in the dining room
- Work colleagues in the same working environment or activity
- If you travelled here by train: passengers who were sitting within a radius of 2 seats from a case of COVID-19